

Privacy Policy

Effective Date: 1st June 2025

App Name: Smart Distributor App

Business Name: Ignito Corporation (Sole Proprietorship - Poonam Kale)

Business Email: support@ignitocorporation.live

1. Introduction

This Privacy Policy explains how the Smart Distributor App (we , our , or the App) developed and operated by Ignito Corporation, a sole proprietorship owned by Poonam Kale, collects, uses, discloses, and protects the personal data of users. By using the App, you agree to the terms outlined in this Privacy Policy.

2. Information We Collect

We may collect the following types of information from app users:

- Personal Information:
 - Name, contact number, and address of customers and hawkers
 - Manager, worker, and delivery personnel details
 - Agency/distributor business name and distributor code
- Transactional Information:
 - Cylinder stock in/out details
 - Delivery records and payment updates
 - Customer connection and disconnection logs
- Device Information:
 - Device type, operating system, and usage analytics (for performance improvement)

****Note:**** We do not access, collect, or store users' real-time or background location data. The Smart Distributor App functions without requiring any GPS or geolocation permissions.

3. How We Use Your Information

We use the collected information for the following purposes:

- To manage LPG stock and deliveries efficiently
- To provide a personalized dashboard and user experience
- To maintain records of users, hawkers, customers, and workers
- To generate delivery and sales reports
- To enhance the performance and security of the app
- To send relevant updates or service-related communication

4. Data Sharing and Disclosure

We do not sell or rent your personal data. Your information is only shared:

- With team members added by the account owner (e.g., manager, worker, hawker)
- When required by law or regulatory authorities
- With cloud service providers for secure data storage and backup

5. Data Security

We implement standard security measures including encrypted cloud storage and authentication to protect your data from unauthorized access, alteration, or deletion.

6. User Control and Responsibility

- Only the distributor (account owner) can manage roles and access
- It is the responsibility of the user to keep login credentials confidential
- Users can request deletion of their data by contacting us

7. Children s Privacy

The App is not intended for use by individuals under the age of 18.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Users will be notified of significant changes through the app or via registered email.

9. Contact Us

If you have any questions or requests related to this Privacy Policy, please contact:

Ignito Corporation (Proprietor: Poonam Kale)

Email: support@ignitocorporation.live